

INTERNAL PLATFORMS PREVIEW · 2026-04-27

# Sofar Service Engineering Internal Platforms Preview

Working preview of the Sofar service-engineering software stack: a single source of truth for customer, product, and identity records, wired to a family of consoles for the Europe after-sales operation.

Built by Daniel Dąbrowski · Service Engineer · Europe After-Sales · for the Sofar Solar leadership review.

**3****ACTIVE PLATFORMS**

TMS · CSP · Mobile preview

**6****IN BUILD**Tickets · Customers · Products ·  
USER · CLOUD · Warranty**100+****DEMO RECORDS**100 cases · 50 RMAs · 100 SPAs  
· 50 outbound · 50 repairs**6****LANGUAGES**EN · ZH · PL · DE · SL · FR —  
switchable

**Executive summary.** This preview demonstrates a single source of truth for customer, product, and identity records, wired to a family of consoles for Sofar service operations. TMS handles field dispatch and the engineer workflow; CSP handles cases, RMA, spare parts, and internal repair at EVR Poland; a shared identity layer ties them together with a unified sign-in across every Sofar service-engineering subdomain. The remaining platforms are under build against the same data model — day-one integration is the default rather than a follow-up project.

**WHAT'S OVERLEAF**

- 01 Active platforms — TMS, CSP, Mobile preview
- 02 In build — six consoles against the same data model
- 03 Access · demo account · languages

**QUICK START**

<https://sofarservices.dandabdevbox.pro/>

Sign in with the test admin shown on page 2; switch language from the picker in the header.

**01****Active platforms**

Live in this preview — full data, full auth, full workflow.

**Sofar TMS**

Team management.

Field dispatch · service reports · map view · approvals · scoring · expense and trip reporting. Integrates WeCom, Landray OA, HuiLianYi, Thulium, CSP.

**Sofar CSP**

Customer service platform.

Cases · RMA · spare parts · outbound · internal repair at EVR Poland. Multi-step Node Records approval (China R&D + Service → warehouse → ERP).

**Mobile preview**

Engineer app, in-browser.

Clickable web mirror of the engineer's Android app — runs in any browser, no install. Same auth, same data, same workflow.

## 02

### In build

Same data model, same auth — day-one integration is the default.

<p><b>IN BUILD</b></p> <p><b>Sofar Tickets</b> CRM-style ticketing for first-line agents.</p>	<p><b>IN BUILD</b></p> <p><b>Sofar Customers</b> System of record — customers, sites, contacts, assets.</p>
<p><b>IN BUILD</b></p> <p><b>Sofar Products</b> Full Sofar product catalogue with materials (datasheets, manuals, photos).</p>	<p><b>IN BUILD</b></p> <p><b>Sofar USER</b> Customer self-service portal.</p>
<p><b>IN BUILD</b></p> <p><b>Sofar CLOUD</b> Live monitoring for PV inverters, hybrid + ESI, and BESS.</p>	<p><b>IN BUILD</b></p> <p><b>Sofar Warranty</b> End-to-end warranty management with telemetry-rule enforcement.</p>
<p><b>COMING SOON</b></p> <p><b>Sofar Knowledge</b> Operating knowledge base for service engineers.</p>	<p><b>COMING SOON</b></p> <p><b>Sofar Training</b> Structured learning paths for the field workforce.</p>

## 03

### Access · demo account · languages

One landing URL. One sign-in. Test admin + locale picker for the leadership review.

<p><b>GALLERY LANDING — single sign-in</b> <a href="https://sofarservices.dandabdevbox.pro/">https://sofarservices.dandabdevbox.pro/</a></p>	<p><b>UNIFIED AUTH</b> Sofar own auth · single sign-in cookie shared across every Sofar service-engineering subdomain.</p>
<p><b>TEST ADMIN</b> sofar.test@sofarsolar.com / SofarSoftDev_2026 ! Provided for review purposes.</p>	<p><b>LANGUAGES</b> <b>English</b> · 中文 · <b>Polski</b> · <b>Deutsch</b> · <b>Slovenščina</b> · <b>Français</b> Switchable from the gallery picker; more locales queued.</p>

#### BUILT BY

**Daniel Dąbrowski** — Service Engineer · Sofar Europe After-Sales · 2026. The platforms shown here are an internal preview for the Sofar Solar leadership team; production rollout schedule is to be agreed with Sofar IT and the regional service-operations leads.